

QUALITY POLICY

QUALITY POLICY

The Management of **HISPANO ACÚSTICA INDUSTRIAL S.L.**, specialists in the DESIGN, MANUFACTURE, AND COMMERCIALIZATION OF INDUSTRIAL MACHINERY SOUNDPROOFING SYSTEMS, focuses its **Quality Management System** as a way to organize its business life, basing it on basic pillars such as the quality of its products by betting on technology in our manufacturing processes, continuous improvement of its processes, and the incessant pursuit of customer satisfaction.

Therefore, the Management declares the Quality Management System, in accordance with the requirements of the International Standard **UNE EN-ISO 9001:2015**, as a strategic and priority objective, focusing its principles and commitments on achieving the following objectives::

1. **EXPANSION** of markets.
2. **CONTINUOUS IMPROVEMENT** of our Quality Management System.
3. **GREATER CONTROL** in the production process to ensure the adequate monitoring of our activity and **ENSURE CUSTOMER SATISFACTION AND COMPLIANCE WITH THE REQUIREMENTS, NEEDS, AND EXPECTATIONS** of our interested parties.
4. Ensure compliance with **CUSTOMER REQUIREMENTS, LEGAL REQUIREMENTS APPLICABLE TO OUR ACTIVITY, AND OTHER REQUIREMENTS** subscribed by the company.
5. **CONTINUOUSLY IMPROVE** the quality management system and our performance of the system processes, with the aim of, among others, achieving a high degree of internal organization.

Thus, it is the responsibility of all company personnel to correctly comply with these guidelines and their implementation, for which the Management of **HISPANO ACÚSTICA INDUSTRIAL S.L.** commits to providing all necessary human, technical, and economic resources to achieve it, and to **periodically review the company's strategy, adapting it to any changes that may occur in its context.**

HISPANO ACÚSTICA INDUSTRIAL, S.L.
CIF: B-87657755

Jacinto Pastor

Dirección

HISPANO ACÚSTICA INDUSTRIAL S.L.

17 de Abril de 2024